

# **Conference Center**<sup>™</sup>

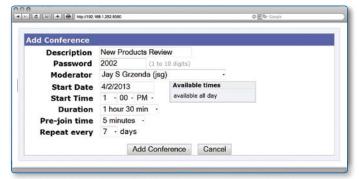
Take control of your communications with a fully featured conference center that allows real-time scheduling and managing of conference calls directly from your desktop via an easy-to-use web portal.

When you need more than 3 or 4 party ad hoc conference calling from your phone, or the security and privacy that only a managed conference bridge can offer, the Allworx Conference Center software option allows you to host conference calls with up to 30\* remote colleagues, internal employees, customers and business partners.

## Key features \_\_\_\_

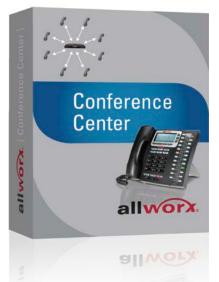
- Secure conferencing ID and Password protection
- Set up conference calls 24/7
- Create recurring conference calls with ease
- Centralized scheduling means no conflicts
- Easy-to-use graphical user interface

#### **Conference schedule flexibility**



#### In-progress Conference Call screen

6 😪 + 🖶 http://192.168.1.252.8080	C Coogie	
y Conferences add conference		
	refresh page	
Conference end conference	active	
September 22, 2009 8:25am - 9:25am (5	min. pre-join)	
ID: 5330 Password: 164		
Creator: asmith Moderator: asmith		
Alex Smith (1103) Entered: 8:24am	Remove	
Peter Albright (1101) Entered: 8:25am	Remove	
Noel A Umbridge (1104) Entered: 8:25am	Remove	
Mary Copper (1100) Entered: 8:25am	Remove	



- Full administrative view of users and their conferences
- Integral with every Allworx server, not service based
- One time license fee for an unlimited number of users
- No software installation required

#### **Conference Center capability by system**

Allworx System	Conference Center(s)	Seats/ Conference
48x	4	30
6x, 6x12	1	8

#### Administrator and Moderator comparison

Conference Center Function	Administrator	Moderator
Ability to remove participants	•	•
Ability to set up new conference calls	•	•
Access conference interface via dedicated Allworx website	•	•
Authorize users to create new conference calls	•	
Modify existing conferences	•	•
Secure ID and Password	•	•
View all system-wide conference calls	•	
View caller ID of attendants	•	•
View time remaining until next call		•

\* 48x with adequate trunk or line resources



# **Dual Language Support**

Your business doesn't stop at the border — now Allworx will actively help boost your international or multicultural presence. Allowing multiple languages makes the Allworx system an ideal solution for any business or organization.

Dual Language Support provides voice prompts in two of three offered languages: English, Castilian Spanish and French Canadian. Simply configure the system based on employees' and customers' preferred languages.

When calls arrive in the Allworx system (e.g., Auto Attendants, ACD Call Queues), prompts can be configured to play in the language to match the call's origin, or override it with a specific language. For example, if you need one automated attendant to answer in English only and another to answer in English with the option to change to Spanish, it is easy.



If allowed, each caller can switch languages. Every time a call reaches the application, in addition to the prompts that are normally played, a prompt to change language may be played. Each caller is permitted to switch languages by pressing the pound key twice (##). To allow even more customization, you can select individual CO lines or individual Call Appearances to play prompts in the secondary language. Using the existing dual language key, release 7.7 adds the enhancement where individual Allworx LCD phone displays can be displayed in French or Spanish.

### **Allworx Phone Displays in Spanish & French** Entrada al Sistema CorreoDeVoz Entrar Extensión del Usuario 5555\_ Presione mensajes otra vez para Anular II Borran 0K 20/05/14 11:38am Au bureau Jean St. Laurent (x101) l nouveau message 1 appel mangué Présnce Config Appels

### **Dual Language Support screen shot**

Lanetox +*	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				0.0		
allworx - Allworx Syst	em Administration +						
€ > @ 192.168.2.2	\$4.8080/default.asp		位	🗋 🕆 C' 🔯 + Google	P 1		
🖥 Most Visited 👹 Getting Started 🏦 eBay 💭 salesforce.com - Cust 📙 Jason boookmarks 🗌 The REAL Howie Carr							
Audit PIN Codes	Language Pack Installation and Removal						
Auto Attendanta Cell Monitora	The following language packs are installed:						
Call Monitors Call Park	Castilian Spanish V1.2 In use						
Call Cueves	Castean Spanish V1.2 In use						
Conference Center	Install a Language Pack: (enter the full pathname of the language pack)						
Dial Plan	Browse.						
Emergency CID	Install (# takes about 2 minutes to install a language)						
Extensions							
Handaeta	Server Language Configuration modify						
Languages	Language Current	Value					
Music On Hold	Primary U.S. English (fa						
Outside Lines	Secondary Castilian Spanish V1.2						
Resins					_		
Shared Appearance	Call Application Language	Settings modify					
Speed Dial	Call Application	Answer Language	Allow Language Change	Language Change Prompt	1		
Business	x431 - Auto Attendant 1	Primary Language	enabled	Always play			
Network	x432 - Auto Attendant 2	Primary Language	enabled	Always play			
Servers	x433 - Auto Attendant 3	Primary Language	enabled	Always play			
Reports	x434 - Auto Attendant 4	Secondary Language	enabled	Play if needed			
Maintenance	x435 - Auto Attendant 5	Secondary Language	enabled	Play if needed			
CONTRACTOR	x436 - Auto Attendant 6	Automatic	enabled	Never play			
Need help?	x437 - Auto Attendant 7	Automatic	enabled	Never play			
	x438 - Auto Attendant 8	Automatic	enabled	Play if needed			
Install Checkist	x439 - Auto Attendant 9	Automatic	enabled	Play if needed			
[Logout]	Oueue 0	Primary Language	enabled	Always play			
	Queue 1	Primary Language	enabled	Always play			
	Queue 2	Primary Language	enabled	Always play			
	Queue 3	Primary Language	enabled	Always play			
	Queue 4	Secondary Language	enabled	Play if needed			
	Queue 5	Secondary Language	enabled	Play if needed			
	Queue 6	Automatic	enabled	Play if needed			

See reverse side for Conference Center™

Call us at **1-866-ALLWORX** and we'll help you select the right solution for your business.



1-866-ALLWORX

www.allworx.com